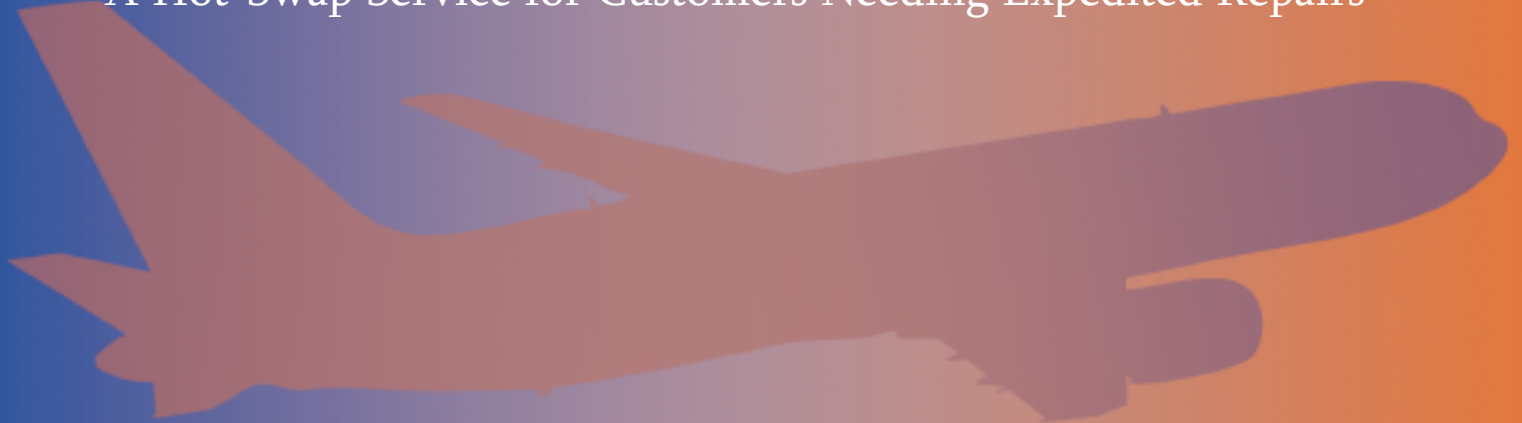


Spare in the Air Program

A Hot-Swap Service for Customers Needing Expedited Repairs



- Customer calls 888 number to request a spare unit.
- Unit is shipped immediately via UPS RED for next day delivery.
- Return label with RMA# is included for customer to use to ship damaged unit back to NSC.
- Damaged unit is repaired and returned to spare pool.
- The replacement unit is covered for the duration of the original warranty.
- Incremental Cost to Customer: \$20 for expedited services plus the freight expense for UPS Red
- The Spare in the Air program is available from BIXOLON, its 3 authorized distributors (CRS, Nimax and MS Cash Drawer) as well as any of their resellers.

BIXOLON's *Spare in the Air* Hot Swap program is the ideal solution for mission critical applications that can't be without a printer for any length of time. Priced between our in-depot and on-site repair services, Spare in the Air fits nicely into most maintenance budgets.

Simply call toll free 888 350 0275 in the unlikely event that your BIXOLON printer fails to operate and our customer support staff will have a replacement unit in the next available UPS Red shipment to your location. We'll also include labels and packaging for you to return the failed unit to us.

The Spare in the Air Program is available from BIXOLON Samsung Mini Printer Distributors and their authorized resellers.

Call 888 350 0275 for your overnight replacement printer

www.samsungminiprinters.com