

Standard Warranty Repair Service

Factory Authorized Warranty Service



- Customer calls 888 number for return authorization
- Immediate DOA replacement whenever reseller or end user calls within 30 days of date of invoice from distributor or reseller respectively.
- BIXOLON Samsung Mini Printers covers the outbound freight for all standard warranty repairs and DOAs.
- Repairs will be made in 5 days or less
- 3 year bumper to bumper warranty includes 2 years on print heads and cutters.
- The Depot Repair program is available on all BIXOLON Samsung printers bought from our 3 authorized distributors (CRS, Nimax and MS Cash Drawer) as well as any of their resellers.
- SPARE-IN-THE-AIR upgrade option available immediately upon request for only \$20 for expedited services plus UPS Red freight expense.

BIXOLON Samsung Mini Printer's *Depot Repair Service* comes standard with every warranty and provides professional repairs for all makes of BIXOLON Samsung Mini Printers.

Simply call toll free 888 350 0275 in the unlikely event that your BIXOLON printer fails to operate and our customer support staff will provide authorization and instructions to return the unit for repair. Repairs will be made in 5 business days or less and we'll pay the outbound freight.

The Depot Repair Program was established for all BIXOLON Samsung Mini Printers sold through authorized BIXOLON distributors and their resellers.

Call 888 350 0275 for Warranty Repair Service

www.samsungminiprinters.com