

## **BIXOLON SAMSUNG 3 Year LIMITED WARRANTY**

**What is Covered:** BIXOLON Samsung Mini Printers ("BIXOLON") warrants to the original end user customer of any BIXOLON SAMSUNG mini printer purchased and used in the United States or Canada, that the printer conforms to the manufacturer's specifications and, with the exception of the print head and cutters, will be free from defects in workmanship and materials for a period of 3 years from the date of original purchase. The print head and cutter are covered for 2 years and will be replaced during that time if found to be defective.

**If there is a problem with your BIXOLON Samsung printer:** If you find your BIXOLON SAMSUNG printer defective during the warranty periods, contact the BIXOLON Samsung service depot at 888 350 0275 for return authorization and instructions. Upon receipt at the authorized repair depot, BIXOLON Samsung has the option to repair or replace on an exchange basis the defective unit, without charge for parts or labor. When warranty service involves the exchange of the printer or of a printer part, the item replaced becomes BIXOLON Samsung property. Exchange or replacement printers or parts assume the remaining warranty period of the printer covered by this limited warranty.

**What This Warranty Does Not Cover:** This warranty covers only normal use in the United States and Canada. This warranty does not cover third party parts, components or peripheral devices added to the BIXOLON Samsung printer after its shipment from BIXOLON Samsung. It also does not cover printers which have been abused or damaged due to:

- Accident, misuse, abuse, fire, flood, or "Acts of God" or other contingencies beyond the control of BIXOLON Samsung
- Use of incorrect line or input control voltages.
- Failure to follow BIXOLON Samsung operating instructions.
- Improper or unauthorized repairs.
- Equipment which has been subject to repairs not made by BIXOLON Samsung or its authorized service center.
- Any unit which has had its serial number altered, defaced or removed.
- Modification of unit electronically or manually.

Postage, insurance, or shipping costs incurred when returning a BIXOLON Samsung printer for warranty service is the responsibility of the claimant. If a reported defect cannot be identified or reproduced in service, said claimant will be responsible for all costs incurred.

Except for the warranty that is expressly set forth on the face hereof, no other warranties, expressed or implied, including those for merchantability and fitness for a particular purpose are granted. The obligation of BIXOLON shall be limited to replacement or repairs as set forth above. BIXOLON shall not be liable for incidental or consequential loss or damage arising out of or in connection with use or performance of the printer.